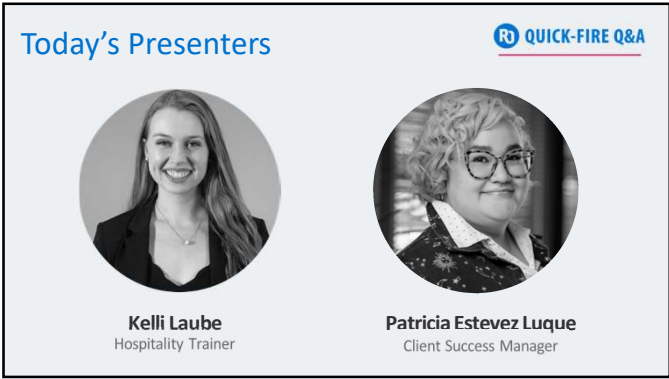
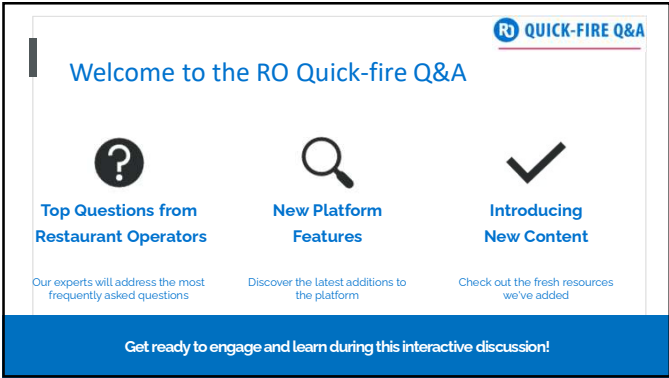




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4

Question #1

"I need a PDF receipt of my recent payment."

Answer:
Full payment history of your membership fees are available 24/7 online.

Settings and Preferences

My Account

Payments/Receipts

View Payment History and Print Receipts

For your records and receipts, RO will report your payment and transactions within this tab. You can print receipts by clicking on the reference numbers under the View Receipts column.

Payment Transaction History Report

Name: [Redacted]

4th Anniversary Program - December 18, 2025

Subscription Plan: PRO 10 Managers - \$49 Monthly

Status:

Next Renewal Date: Dec 04, 2025

Transaction Number	Date	Transaction Type	Transaction Total	View Receipt
1086124	Jan 22, 2025 11:07	Subscription	\$219.00	View
1086100	Jan 22, 2025 11:07	Subscription	\$219.00	View
1086171	Aug 26, 2024 11:43	Subscription	\$219.00	View
1086787	Sep 23, 2024 11:43	Subscription	\$219.00	View
1086836	Oct 26, 2024 11:43	Subscription	\$219.00	View

5

Question #2

"How can I upgrade my plan to gain access to create custom content for my team?"

Answer: You may switch your current membership plan in the My Account tab through your online profile.

Settings and Preferences

My Account

Payments/Receipts

View Payment History and Print Receipts

Restaurant Owner Team Plans

Upgrade your membership to access Learning System content and RestaurantOwner.com access with more than 10 managers to be able to create custom training programs for your staff. Review the options below to determine which plan is the best fit for your organization.

Standard Plan	Pro Plan	Premium Plan
- Includes 10 Managers - Includes access to all RestaurantOwner.com content - Add up to 20 Managers - Share resources with your staff via the RO Team Portal	- The Pro Plan includes all content and content resources plus the Custom Training System - Add up to 100 Managers - Options to increase the number of managers and staff	- Includes all content and content resources plus the Custom Training System - Unlimited custom content and resources - Add resources and track content - Create custom specific training modules - Export and edit your own content to go beyond and beyond

Your membership includes You + 10 Managers. You currently pay \$49.00 every 30 days.

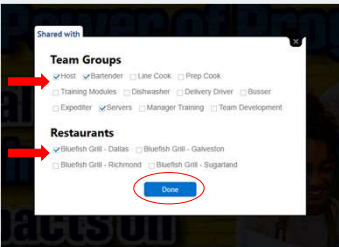
Standard Plan - You + 3 Managers/30 Staff \$19/month or \$189/yr (Save 10%)
Pro Plan - 10 Managers/100 Staff \$49/month or \$489/yr (Save 10%)
Pro Plan Plus - Larger Manager/Staff sizes Monthly or Annual Plans (Save 10%)
Premium Plan - 3 Managers/30 Staff - Custom Training System \$19/month or \$189/yr (Save 10%)
Premium Plan - 10 Managers/100 Staff - Custom Training System \$49/month or \$489/yr (Save 10%)
Premium Plan Plus - Larger Manager/Staff sizes: Custom Training System Monthly or Annual Plans (Save 10%)

6

Question #3

"The content I've shared to my team is not visible on their side. How can I fix this?"

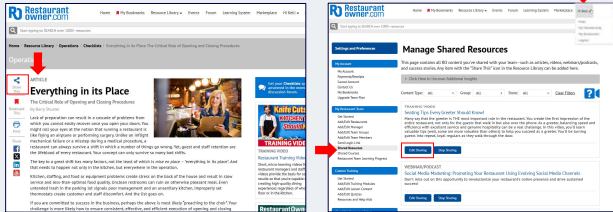
Answer:
This tends to occur when only the Group is selected but not the Restaurant – both are needed to accurately share content.



7

Question #3

How to Get to the "Share with" Pop Up Box: 2 Ways



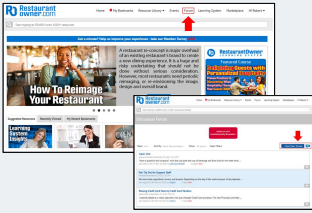
Go directly to the content on RO and select the "Share This" icon

Go to My Membership > My Restaurant Team > Shared Resources or Shared Courses and select the "Edit Sharing" button

8

How to Reach Us

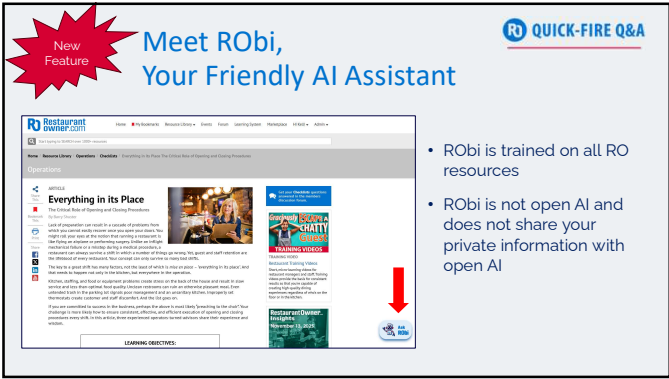
- Community Forum
- Client Success Manager
Patricia Estevez Luque
patricia@restaurantowner.com
- Custom Service -
(877) 533-4449
info@restaurantowner.com



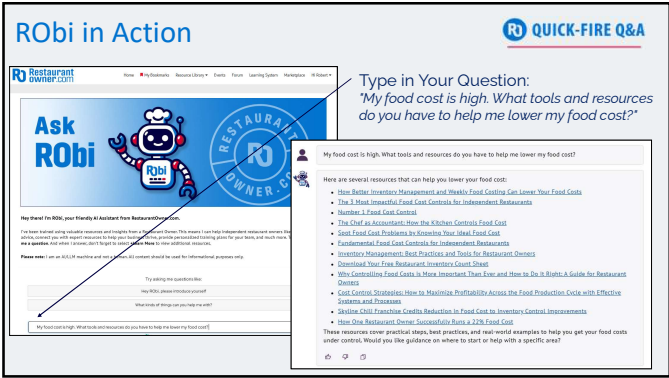
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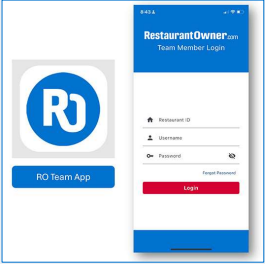
11



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New Feature

RO Team App

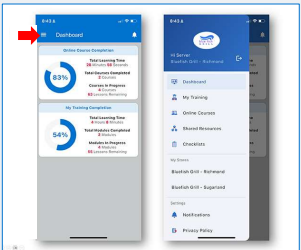


A Fresh New Look!

- Experience the updated design that makes navigation easier and more intuitive.
- If you're still using the older RO app, now's the time to delete it and make room for a fresh experience ahead!

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RO Team App – Dashboard & More



Want the Full Scoop?

- Check out our LMS Newsletter article: *"Big News! The RO TEAM App Just Got a Major Upgrade."*

RestaurantOwner Learning System Insight

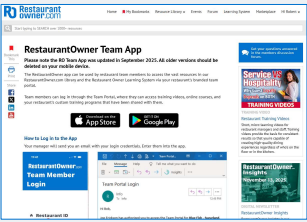
Learning System Insights

Big News! The RO TEAM App Just Got a Major Upgrade

We're thrilled to announce the launch of our newly enhanced **RO TEAM App** - designed to make training smoother, smarter, and more accessible than ever! Whether your team uses their phones or a company device for training, this updated version is ready to go and packed with improvements. In this ...

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RO Team App



Get Your Team On Board.

- Download poster instructions to share with your team quickly.

TEAM MEMBER TRAINING PORTAL

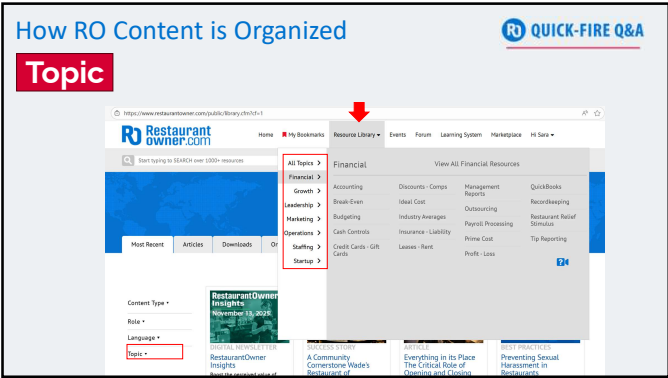
INTRODUCING RestaurantOwner Mobile App

How to Log In to the App

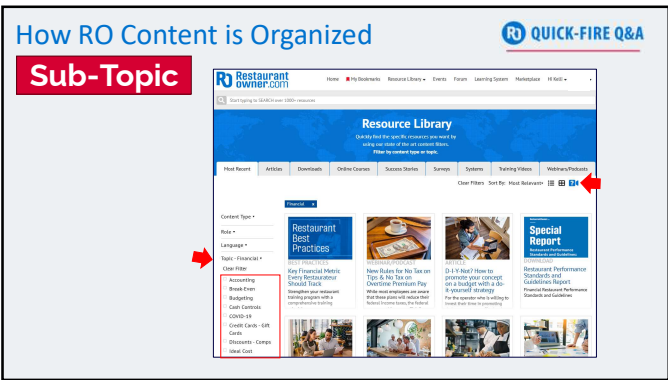
Download the app from the App Store or Google Play.

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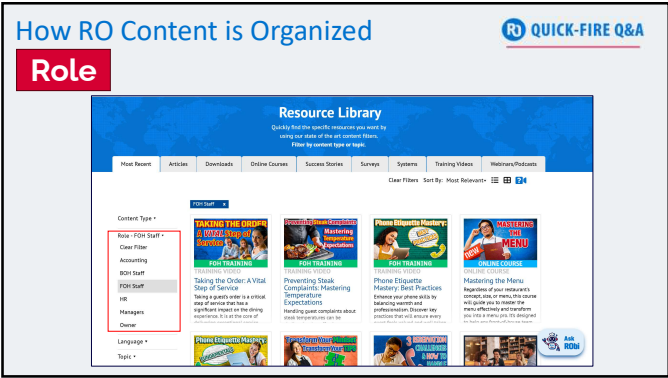
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[illegible]

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24

RO QUICK-FIRE Q&A

The Latest Training Videos

Every Shift, Every Day

The Power of CONSTANT Coaching

The Power of Progress

Small Shifts in Training, Big Impacts on Culture

EFFECTIVE TRAINING

FIVE Styles for Better Results

SHAPING SUCCESS

Your Role in Long-Term Training

From Spark to Blaze

Training that IGNITES Engagement

The Power of Body Language

Keep Your Trainees FOCUSED

Basics of Learning

LEARNING PRINCIPLES

NAVIGATING CHANGE

Training Confidently Through Transition

25

Training Video Flow

3 ways to maximize your influence for long-term success:
Be consistent
Offer ongoing support
Create a positive learning environment

Overview

2 Offer Ongoing Support

Deep Dive

Recap & Next Steps

SHAPING SUCCESS

Your Role in Long-Term Training

26

RO QUICK-FIRE Q&A



Live Q&A

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Upcoming Webinar

Maximizing Profitability in 2026!

Jan 14, 2026
2:00 PM ET



Chris Tripoli
HOSPITALITY SPECIALIST



David Tripoli
PRINCIPAL, THE RESTAURANT CLINIC





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 QUICK-FIRE Q&A

Thanks for attending!!

RO Quick-fire Q&A:

Rapid-fire Answers, Fresh Features, and New Content



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